

FREE Afternoon Webinar for all Practice Managers and Managers Assistants as well as ALL Health Care Professionals.

Funding provided by Pharmaceutical companies including a Promotional Presentation before and after break time. Full details will be available on the day programme and website. Tracy's sessions are completely independent of external sponsorship.

# Managing and strengthening your Resilience WEBINAR

### Thursday 23rd May 2024

#### All Delegates will receive

- Increased knowledge in Managing and strengthening your Resilience
- A set of Course downloads
- A certificate for your appraisal portfolio

**Course Accredited for 2 hrs CPD** 

Introducing your speaker

## Tracy Ellis Leadership Coach and Experienced Leadership Trainer

CIPD Dip (Chartered Institute of Personnel and Development)

City and Guilds PG Teaching Certificate

ILM Coaching Certificate (Level 5)

Fellow Higher Education Academy

Accredited Mediator

#### Meet the Speaker...

#### **Tracy Ellis**

Tracy Ellis is a leadership coach and experienced leadership trainer.

She previously spent 15 years as a Lecturer in the Business School at Salford University, worked as a HR Professional at Salford Royal Hospital and the Greater Manchester Ambulance Service and as a GP Practice Manager.



For the past 15 years she has worked in Leadership Development roles in 2 universities as well as running her own consultancy.

She is a Fellow of the Higher Education Academy, ILM Authorised Trainer, Co-Chair of the North West Staff Development Network for Higher Education and Professional Member of the European Mentoring and Coaching Council. She is CIPD qualified, has a PG Cert in Teaching and ILM Level 5 Coaching Qualification.

At the University of Liverpool she is currently responsible for enhancing university culture through people development, university managers training, university mentoring scheme and executive coaching provision. She also runs the North West Higher Education Coaches' Network.

Tracy's current external projects include the design and delivery of a Leadership Programme for Clinical Research Leads from institutions across the Horn of Africa who are responsible for a multi million pound "One Health" project which aims to improve the health and wealth of people in the Horn of Africa as well as delivering leadership training for the National Institute for Health Research (NIHR) Scholars Programme for Clinical Academics in the North West.



**COURSE CODE 1723** 

#### Your Learning Agenda ...

#### Managing and strengthening your Resilience

It is not possible to make progress without experiencing occasional setbacks and disappointments. However, it is how you respond that makes the difference.

Resilience is now a key competence for managers working under pressure during periods of change. This session will help you understand what affects your own resilience and what you can do to support yourself and those you work with.

#### The session will include:

- What is resilience
- What affects your stress bucket?
- 6 Keys to help maintain and build resilience
- Approaches to dealing with challenges that affect your wellbeing

In preparation for the session: Go to the URL <a href="https://www.robertsoncooper.com/iresilience/">https://www.robertsoncooper.com/iresilience/</a>

and complete the personal iResilience Report. This will be discussed during the session. You will not be expected to share your results, but it will help you gain insight into what you personally drawn on for resilience.

#### Programme ...

14:00 - 15:00pm Webinar Session 1

15:00 - 15:25pm Sponsors

**15:25 - 16:00pm** Webinar Session **1** 

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