FREE Afternoon Webinar for all Practice Managers and Managers Assistants as well as ALL Health Care Professionals.

Funding provided by Pharmaceutical companies including a Promotional Presentation before and after break time. Full details will be available on the day programme and website. Tracy's sessions are completely independent of external sponsorship.

Building a "one team" approach **WEBINAR**

Thursday 31st October 2024

All Delegates will receive

 Increased knowledge in Building a "one team" approach

MediConf

- A set of Course downloads
- A certificate for your appraisal portfolio

Course Accredited for 2 hrs CPD

Meet the Speaker...

Tracy Ellis

Tracy Ellis is a leadership coach and experienced leadership trainer.

She previously spent 15 years as a Lecturer in the Business School at Salford University, worked as a HR Professional at Salford Royal Hospital and the Greater Manchester Ambulance Service and as a GP Practice Manager.

For the past 15 years she has worked in Leadership Development roles in 2 universities as well as running her own consultancy.

She is a Fellow of the Higher Education Academy, ILM Authorised Trainer, Co-Chair of the North West Staff Development Network for Higher Education and Professional Member of the European Mentoring and Coaching Council. She is CIPD qualified, has a PG Cert in Teaching and ILM Level 5 Coaching Qualification.





Introducing your speaker

Tracy Ellis

Leadership Coach and **Experienced Leadership Trainer**

CIPD Dip (Chartered Institute of Personnel and Development) City and Guilds PG Teaching Certificate ILM Coaching Certificate (Level 5) Fellow Higher Education Academy Accredited Mediator

At the University of Liverpool she is currently responsible for enhancing university culture through people development, university managers training, university mentoring scheme and executive coaching provision. She also runs the North West Higher Education Coaches' Network.

Tracy's current external projects include the design and delivery of a Leadership Programme for Clinical Research Leads from institutions across the Horn of Africa who are responsible for a multi million pound "One Health" project which aims to improve the health and wealth of people in the Horn of Africa as well as delivering leadership training for the National Institute for Health Research (NIHR) Scholars Programme for Clinical Academics in the North West.



COURSE CODE 1727

Your Learning Agenda ...

Building a "one team" approach

This webinar has been designed for those who manage a team and would like to build the team to enable them to work collaboratively by understanding and using individual strengths, being inclusive by respecting difference and recognise the value of timely and appropriate communication. The session will also help you to consider approaches to recognising what helps and hinders team motivation.

The session will include:

- The 'psychological contract' and how to build it.
- How to manage according to the needs and diversity of your team Building and consolidating your teams strengths
- Recognising the factors affecting motivation in your team
- Exploring strategies to enhance team communication
- Developing and working towards team goals
- Understanding why people underperform and how you can help (or hinder!)

Programme ...

- 14:00 15:00pm Webinar Session 1
- 15:00 15:25pm Sponsors
- 15:25 16:00pm Webinar Session 1

Book online at www.mediconf.co.uk

We do not take bookings over the phone • MediConf no longer accept cheque payments

Please note that all confirmations will be sent to you via email ONLY acknowledging your place, candidate registration number and other essential information.

Mediconf do not release delegate emails to 3rd parties. Occasionally we may use email addresses to inform you of future events or services provided by our supporting organisations. Facilities are available for you to unsubscribe to this at any time.

The data collected on this form is used to process your booking request. For more information, please refer to our privacy policy which can be found at www.mediconf.co.uk where you may also find further information about processing of personal data and your rights. If you need any further information please contact the Data Processing Manager: Janet Poyner E. janet@mediconf.co.uk For a full list of our booking terms and conditions please visit our website: www.mediconf.co.uk

IF YOU DO NOT RECEIVE YOUR CONFIRMATION WITHIN 48 HOURS please contact the office

42 St Annes Road East | Lytham St Annes | Lancashire | FY8 1UR T. 01253 712894 | W. www.mediconf.co.uk | E. webinar@mediconf.co.uk