

Consulting in the pandemic

WEBINAR

Wednesday 28th October 2020

All Delegates will receive

- Increased knowledge in Consultation Skills
- A set of Course downloads
- A certificate for your appraisal portfolio

**Course Accredited for
2 hours CPD**

Introducing your speaker

Dr Roger Neighbour

Meet a National and International Authority on Consultation Skills. Roger is former President of the Royal College of General Practitioners and author of the classic text books "The Inner Consultation", "The Inner Apprentice" and most recently "The Inner Physician"

Meet the Speaker ...

Dr Roger Neighbour OBE MA DSc FRCGP FRCP FRACGP



Roger Neighbour qualified from King's College, Cambridge and St Thomas' Hospital. After vocational training in Watford he became a GP in Abbots Langley, Hertfordshire from 1974 to 2003.

He was a trainer and course organiser with the Watford Vocational Training Scheme for many years, an MRCGP examiner for 20 years, and Convenor of the RCGP's Panel of Examiners from 1997 to 2002. In 2003 he was elected President of the Royal College of General Practitioners for a three year term.

An interest in the psychology of the doctor-patient relationship and of the trainer-trainee relationship led Roger to write 'The Inner Consultation' (1987, 2nd ed. 2005), 'The Inner Apprentice' (1992, 2nd ed. 2005), and 'The Inner Physician' (2016), which explores the contribution of a doctor's non-professional self to the clinical process. His next book 'Consulting in a nutshell' will be published later this year.

Now retired from clinical practice, Roger continues to write, teach and lecture in the UK and worldwide on consulting skills and general practice. In 2011 he was awarded an OBE for services to medical education. He enjoys playing the violin to semi-professional standard and spending time at his second home in Normandy.

Your Learning Agenda ...

Consulting in the pandemic

The COVID pandemic has massively increased the number of consultations being conducted by phone, video and email. GPs and their practices are having to adapt to new ways of working remotely, while at the same time trying to preserve the best traditions of personal patient-centred care.

In this seminar, Roger Neighbour will offer some practical tips and consulting skills to help your digital consultations go as well as possible. Topics will include:

- ▶ Remote or face-to-face?
- ▶ Technical and organisational issues
- ▶ Structuring the remote consultation
- ▶ Digital rapport and the doctor-patient relationship
- ▶ Staying patient-centred
- ▶ Staying safe
- ▶ The future of remote consulting

There will be an opportunity to submit your own questions during the event.

Programme ...

7.30pm - 8.15pm Session 1

8.15pm - 8.45pm Break and Promotional Presentation TBC

8.45pm - 9.30pm Session 2

9.30 pm Webinar Ends

Book online at www.medicconf.co.uk

We do not take bookings over the phone • MediConf no longer accept cheque payments

Please note that all confirmations will be sent to you via email ONLY acknowledging your place, candidate registration number and other essential information.

MediConf do not release delegate emails to 3rd parties. Occasionally we may use email addresses to inform you of future events or services provided by our supporting organisations. Facilities are available for you to unsubscribe to this at any time.

The data collected on this form is used to process your booking request. For more information, please refer to our privacy policy which can be found at www.medicconf.co.uk where you may also find further information about processing of personal data and your rights. If you need any further information please contact the Data Processing Manager: Janet Poyner E. janet@medicconf.co.uk

For a full list of our booking terms and conditions please visit our website: www.medicconf.co.uk

IF YOU DO NOT RECEIVE YOUR CONFIRMATION WITHIN 48 HOURS please contact the office

MediConf UK Ltd | 19 Wood Street | Lytham St Annes | Lancashire | FY8 1QR

T. 01253 712894 | W. www.medicconf.co.uk | E. rebecca@medicconf.co.uk