

Consulting Under Pressure

More and more expected of you? Less and less time to do it? The GP consultation is under greater pressure than ever before. In this seminar, Roger Neighbour presents a simplified 'patient-focused but doctor-guided' approach to the consultation, suitable for today's realities while preserving the essentials of good consulting.

All delegates will receive

- A set of lecture notes available for download for delegates' personal use
- A certificate for your appraisal portfolio
- Increased confidence and skill in consultations

**Course Accredited for
3 hours CPD**

Saturday 25th April 2020

**The H Suite Edgbaston
100 Icknield Port Road, Edgbaston,
Birmingham B16 0AA**

Introducing your speaker

Dr Roger Neighbour

Meet a National and International Authority on Consultation Skills. Roger is former President of the Royal College of General Practitioners and author of the classic text books "The Inner Consultation", "The Inner Apprentice" and most recently "The Inner Physician."

Meet the Speaker ...

Dr Roger Neighbour OBE MA DSc FRCGP FRCP FRACGP

Roger Neighbour qualified from King's College, Cambridge and St Thomas' Hospital. After vocational training in Watford he became a GP in Abbots Langley, Hertfordshire from 1974 to 2003.

He was a trainer and course organiser with the Watford Vocational Training Scheme for many years, an MRCGP examiner for 20 years, and Convenor of the RCGP's Panel of Examiners from 1997 to 2002. In 2003 he was elected President of the Royal College of General Practitioners for a three year term.

An interest in the psychology of the doctor-patient relationship and of the teacher-learner relationship in vocational training led Roger to write 'The Inner Consultation' (1987, 2nd ed. 2005) and 'The Inner Apprentice' (1992, 2nd ed. 2005). His latest book 'The Inner Physician' (2016) explores the contribution of a doctor's non-professional self to the clinical process.

Now retired from clinical practice, Roger continues to write, teach and lecture in the UK and worldwide on consulting skills and general practice. In 2011 he was awarded an OBE for services to medical education. He enjoys playing the violin to semi-professional standard and spending time at his second home in Normandy.



Your Learning Agenda ...

'Consulting Under Pressure' - a message from the speaker, Dr Roger Neighbour

Thank you for booking to attend this MediConf session.

We all know that GPs are experiencing ever greater demands and constraints, making it more and more difficult to continue to consult in a patient-centred way. And yet, on a good day, GPs continue to derive most of their professional satisfaction from their one-to-one consultations with individual patients.

My aim in this seminar is to increase your chances of having a day of good consultations. We will start by looking at some coping strategies that **don't** work. Then I'll describe a simple three-part way of structuring your consultations which is practical and will stand up under pressure. You'll learn how 'speed summarising', 'using receipts' and 'thinking aloud' can give you some much-needed control over how the consultation unfolds.

If there is any particular issue you would like to be covered in the session, please email me at least a week in advance, so that I can prepare some thoughts and material. My address is: rogerneighbour@gmail.com

I look forward to meeting you.

Roger Neighbour

Programme ...

09.00 - 09.30am	Registration, Coffee and Exhibition
09.30 - 11.00am	"Consulting under Pressure" - Part 1
11.00 - 11.30am	Coffee, Biscuits and Exhibition
11.30 - 1.00pm	"Consulting under Pressure" - Part 2
1.00pm	Conference Closes

Book online at www.medicconf.co.uk

We do not take bookings over the phone • MediConf no longer accept cheque payments

Please note that all confirmations will be sent to you via email ONLY acknowledging your place, candidate registration number and other essential information.

MediConf do not release delegate emails to 3rd parties. Occasionally we may use email addresses to inform you of future events or services provided by our supporting organisations. Facilities are available for you to unsubscribe to this at any time.

The data collected on this form is used to process your booking request. For more information, please refer to our privacy policy which can be found at www.medicconf.co.uk where you may also find further information about processing of personal data and your rights. If you need any further information please contact the Data Processing Manager: Janet Poyner E. janet@mediconf.co.uk

For a full list of our booking terms and conditions please visit our website: www.medicconf.co.uk

IF YOU DO NOT RECEIVE YOUR CONFIRMATION WITHIN 48 HOURS please contact the office

MediConf UK Ltd | 19 Wood Street | Lytham St Annes | Lancashire | FY8 1QR
 T. 01253 712894 | W. www.medicconf.co.uk | E. rebecca@mediconf.co.uk